



Motel Information

Manager Shelley Jenkins
Receptionist Gemma Baynas
Welcome you to

Ashford Motor Lodge

“Our purpose is to welcome guests with true Manaakitanga by creating a comfortable, safe and affordable place to stay.”

Manaakitanga is a Māori word meaning hospitality and welcoming guests as family.

TELEVISION

We have 38 Television Channels including 12 Sky Channels.

Please do not attempt to adjust the tuning as the channels are pre-programmed. Any difficulties contact reception.

GOOGLE CROMECAST

We have 2 of these available to borrow from reception to access streaming apps. Please contact reception to do so. A \$100 deposit will be added to your room account when borrowed and taken off again when returned.

BREAKFAST AND DINNER

Breakfast is available from Pavilions Hotel, directly opposite the motel from 6.30am - 10am Monday to Friday and 7.00am – 10am Saturday and Sunday.

A full range of restaurant services is available from Pavilions Hotel, Scenic Cotswold Hotel & Strawberry Fare, who are happy to charge back to your Ashford room account.

There are also 15 restaurants and bars within a 3–5-minute walk of the Ashford Motor Lodge. For suggestions and recommendations please contact reception.

SECURITY

Items of personal property requiring security can be deposited or collected from our office safe during office hours.

FIRST AID AND MEDICAL

A first aid kit is located at reception. For more serious needs a 24 after hours Medical Clinic is located at 401 Madras Street. Telephone 365 7777. Right out our drive – turn left at the lights into Bealey Avenue, turn right at Colombo Street, then left at Salisbury Street, and finally left into Madras Street. For Emergencies Dial 111 or contact reception.

SWIMMING POOL & BBQ AREA

The heated pool is located at the rear of the property and is available for guest use between 8.00am and 8.00pm provided users consider the comfort of the other guests. Children must be always supervised. BBQ is for guest use. Please ensure it is left clean for the next users.

GUEST LAUNDRY – located at end of front building

Washing Machines 2 x \$2.00 coin and Dryers require 2x \$2.00 coins to operate. Soap powder is there for your use free of charge. Opening hours are 8am – 8pm. Iron and ironing boards are available in all rooms.

RECEPTION

The office is open from 8.00am until 8.00pm.

EMERGENCIES OUTSIDE OFFICE HOURS

If you have an **Emergency** outside office hours and you need to contact Reception

Please call Shelley on Cellphone 021 322 049 or check:” Manager on Duty” sign on reception door.

CHECK IN/CHECK OUT

Normal check-in is after 2 pm and check-out is at 10am. The 10am check-out is to ensure that we have enough time to clean rooms to the standard that we require.

If you need a late check-out, please contact Reception – we will do what we can but we cannot inconvenience incoming guests.

SMOKERS- Smoking is strictly prohibited inside all the units. There are, however, ashtrays located outside each unit. Please use these as needed.

INTERNET ACCESS

Wi-Fi connection is available for each unit, Ashford Guest password **ASH35pap**. If you are unable to connect immediately to the internet, please contact reception.

TELEPHONE

To dial reception-press reception button

To dial room to room

Rooms 1-9 (80+room number)

Rooms 10-28 (8 + room number)

To dial outside line –dial number direct

All South Island calls beyond the Christchurch Exchange must be prefixed (03). North Island International codes are detailed in the front of the telephone book.

LUGGAGE STORAGE

We are happy to store your luggage for the day.

ROOM SERVICE

Your rooms will be serviced every day. Beds will be made, fresh bathroom towels, hand towels, bathmats and face cloths will be provided if used towels are **placed on the floor.**

Rubbish containers will be emptied. Dishes are the same as at home, your responsibility.

For privacy reasons your personal property will not be moved or tidied e.g. Beds will not be made if personal items are left on the bed.

PARKING

It is requested that guests limit the number of vehicles to one per unit. Please Park with consideration for the other guests.

There is a visitors' park at the entry to the Lodge.